

# ThermoColour™ warranty

SOLOS Glass Pty Ltd hereby provides the following Warranty in respect of its ThermoColour™ toughened or heat strengthened decorative panels glazed in monolithic form. (“the Product”).

## 1. Warranty Period and Details

Subject to the provisions of this Warranty, SOLOS Glass warrants that the Product, for a period of 5 years from the date of manufacture:

- Will conform with the relevant quality, thickness and dimensional requirements of AS2208:1996.
- Will not suffer peeling or cracking of the coating under normal conditions and usage.
- Will remain free from visual or visible defects, faults and inclusions which can be clearly seen from a distance of 3m away and which are not within the limits as laid out in AS/NZS 4667:2000
- If a toughened version of The Product is supplied, it bears permanent identification marking in accordance with AS2208 unless specifically requested by the customer.
- Will not fail due to high energy thermal stress caused by solar radiant heat.
- Will not fail where the Product is of adequate thickness for the design wind pressures specified by the Buyer in accordance with Australian Standards AS1170 and AS1288.

## 2. Warranty Coverage

This Warranty is to be read in conjunction with the SOLOS Glass “Terms and Conditions of Sale” currently in force.

This Warranty which only provides for free replacement of the Product or refund of the original invoice value, accepts no liability for personal injury, loss, claims, property damage, or labour, material or other costs (whether special or consequential or otherwise), howsoever caused or arising and whether direct or indirect.

## 3. Compliance to standards

All Product conforms with the applicable sections of Australian Standard AS2208.

## 4. Conditions

The Warranty is further subject to the following conditions:

- a. That the Buyer acknowledges that the Product at the time of delivery was undamaged and free from any defects.
- b. That glass used in the Product is manufactured by SOLOS Glass, or if sourced externally confirmed in writing or warranted by the supplier to comply with SOLOS Glass product specifications.
- c. That the Product is protected from contact with wet cement, hard foreign objects, metals and/or any materials likely to cause abrasive damage.
- d. No further edge working, processing, cutting or processing is attempted or takes place. The warranty only applies to product which is the same size, shape and form as originally supplied by SOLOS Glass.
- e. That storage, handling and cleaning of the Product is entirely in accordance with SOLOS Glass recommendations as published by SOLOS Glass and the glass components are not damaged in any way before or during installation.
- f. That the Product is not exposed to chemical fumes or gases other than those present in normal clear atmospheric air. Further, that The Product is not subject to prolonged exposure to water or moisture at the glass edge or to the coated surface which may cause rainbow type staining, nor is exposed to any radiation other than normal sunlight.
- g. That the Product is not subject or likely to be subject to stresses from any cause in excess of the stresses advised as acceptable in SOLOS Glass literature or in specific correspondence.
- h. The Product has been installed with the coated surface glazed to the inside of the building and not where it can be backlit unless approved by SOLOS Glass
- i. The Product is protected from temperatures above 140 deg C.
- j. Any sealants or adhesives used in the glazing of ThermoColour™ are compatible with the coating.

## 5. Reporting and Verification of Product Failure

SOLOS Glass has the right to satisfactorily determine that the Product deterioration or failure is in accordance with the above Warranty and that all of those conditions have been met.

In the case of failure it is a requirement that the failure is immediately reported to SOLOS Glass to allow cause of failure to be inspected and determined. If SOLOS Glass are not notified within seven days of the failure, the buyer waives all rights under the terms and conditions of the warranty (subject always to the full terms and conditions of this agreement).

## 6. Exclusions

The Warranty specifically excludes any glass breakage from any cause other than faulty materials up to the specified design wind pressure as determined in accordance with Australian Standards AS1170 and AS1288, and specifically excludes any consequential liabilities following installation.

Subject to limitations imposed by the Trade Practices Act, this Warranty is in substitution for and to the exclusion of all other rights and remedies (if any) and SOLOS Glass makes no Warranty on merchantability or that the Product is fit for any particular purpose or use.

## 7. Warranty of Replacement Product

Any replacement Product supplied pursuant to this Warranty shall be warranted only until the expiration of the Warranty period for the original Product.

## 8. Advice

Advice as to applications to which the Product can be put may be obtained from SOLOS Glass representatives.