

Coated glass warranty

SOLOS Glass Pty Ltd hereby provides the following Warranty in respect of its energy efficient hard coated glass range in annealed or heat treated format only (“the Product”).

1. Warranty Period and Details

Subject to the provisions of this Warranty, SOLOS Glass warrants that the Product, for a period of 5 years from the date of manufacture:

- Will conform with the relevant quality, thickness and dimensional requirements of AS2208:1996 and meet the relevant requirements of AS/ NZS 4666.
- Not experience fading, peeling or cracking of the coating under normal conditions of usage
- Conform to the requirements of AS/NZS 4667; 2000: Quality Requirements for cut to size and processed glass.
- Be free of visible or visual defects, inclusions or faults that can be seen from a distance of at least 3 metres and are not within the acceptable limits set out in AS/NZS2208 at the time of manufacture.
- If a toughened version of The Product is supplied, it bears permanent identification marking in accordance with AS2208 unless specifically requested by the customer.

2. Warranty Coverage

This Warranty is to be read in conjunction with the SOLOS Glass “Terms and Conditions of Sale” currently in force.

This Warranty which only provides for free replacement of the Product or refund of the original invoice value, accepts no liability for personal injury, loss, claims, property damage, or labour, material or other costs (whether special or consequential or otherwise), howsoever caused or arising and whether direct or indirect.

3. Compliance to standards

All Product conforms with the applicable sections of Australian Standard AS2208.

4. Conditions

The Warranty is further subject to the following conditions:

- a. That the Buyer acknowledges that the Product at the time of delivery was undamaged and free from any defects.
- b. That the Product is protected from contact with wet cement, hard foreign objects, metals and/or any materials likely to cause abrasive damage.
- c. That storage, handling and cleaning of the Product is entirely in accordance with SOLOS Glass recommendations as published by SOLOS Glass and the glass components are not damaged in any way before or during installation.
- d. When glazed monolithically (single glazed), the coating must face the interior.
- e. That the Product is not exposed to chemical fumes or gases other than those present in normal clear atmospheric air. Further, that The Product is not subject to prolonged exposure to water or moisture which may cause rainbow type staining, nor is exposed to any radiation other than normal sunlight.
- f. That the Product is not subject or likely to be subject to stresses from any cause in excess of the stresses advised as acceptable in SOLOS Glass literature or in specific correspondence.
- g. No further edge working, processing or cutting is attempted or takes place. The warranty only applies to product which is the same size, shape and form as originally supplied by SOLOS Glass.

5. Reporting and Verification of Product Failure

SOLOS Glass has the right to establish to its satisfaction that the Product deterioration or failure is in accordance with the above Warranty and that all of the above conditions have been met.

Any failure of the Product shall be reported immediately to SOLOS Glass to enable the Product to be examined in situ by SOLOS Glass to determine cause of failure and if failure of the Product is not notified to SOLOS Glass within seven days of failure, the Buyer shall be deemed to have waived all rights under the Warranty (subject always to the full terms and conditions of this agreement).

6. Exclusions

The Warranty specifically excludes any glass breakage from any cause other than faulty materials up to the specified design wind pressure as determined in accordance with Australian Standards AS1170 and AS1288, and specifically excludes any consequential liabilities following installation.

Subject to limitations imposed by the Trade Practices Act, this Warranty is in substitution for and to the exclusion of all other rights and remedies (if any) and SOLOS Glass makes no Warranty on merchantability or that the Product is fit for any particular purpose or use.

7. Warranty of Replacement Product

Any replacement Product supplied pursuant to this Warranty shall be warranted only until the expiration of the Warranty period for the original Product.

8. Advice

Advice as to applications to which the Product can be put may be obtained from SOLOS Glass representatives.